



Dear Customer,

Thank you for contacting us.

Please provide the following transaction proof:

Proof of a deposit made before March 29, 2025

Proof of the withdrawal made on March 29, 2025

The receipts must clearly show the transaction date, amount and currency, sender and recipient details, and the complete transaction ID, TXID, or UTR number.

If the withdrawal was made through fiat, please provide an official bank statement in PDF format and indicate the relevant transaction.

Thank you for your cooperation.

Best regards,

The BC.GAME Team_Jeffry

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