
Account Review

6 messages

Support Crew <support@sixty6.com>

Fri, Aug 8, 2025 at 4:18 PM

To: <lakeview.harris@gmail.com>

**Dear Alex**

Dear Alex,

We have identified potential multi-account activity associated with your profile. As a result, we were required to reject this account and retain your primary account: 73751.

To ensure the security of your account and in alignment with our operational policies, each customer is permitted to maintain only one account. This policy helps protect your financial activities and ensures a smooth and fair experience for all our users.

To avoid any multi-account scenarios in the future, please consider the following:

Use a Personal Device – Always access your Sixty6 account from a personal device. Using public or shared devices may lead to unintended account overlaps.

Maintain a Single Account – Consolidating your activities under one account enhances security, simplifies financial management, and ensures compliance with our platform guidelines.

We appreciate your cooperation in maintaining a secure and seamless gaming environment.

If you have any questions or require further clarification, please feel

free to reach out.

Best regards,
Sixty6 Anti-Fraud Team

Ticket ID: NEWB06

This email is delivered by **HelpDesk**
Ticket ID: hd.1754687885812.newb06.0616ea3f

Alex Harris <lakeview.harris@gmail.com>
To: Support Crew <support@sixty6.com>

Fri, Aug 8, 2025 at 4:22 PM

I haven't tried to create multiple accounts just usually try to login with the little google or Facebook option usually and I apologize it does sometimes create new account right off the bat I try cancel it and not use it. But I apologize so then what happens now
Sent from my iPhone

On Aug 8, 2025, at 4:18 PM, Support Crew <support@sixty6.com> wrote:

[Quoted text hidden]

Support Crew <support@sixty6.com>
To: <lakeview.harris@gmail.com>

Sat, Aug 9, 2025 at 11:08 AM



Dear Alex

Dear Alex,

Please be informed that you should use account 73751 for all future activity on our platform.

Maintain a Single Account – Consolidating your activities under one account enhances security, simplifies financial management, and ensures compliance with our platform guidelines.

We appreciate your cooperation in maintaining a secure and seamless gaming environment.

If you have any questions or require further clarification, please feel free to reach out.

Best regards,
Sixty6 Support Team

Ticket ID: NEWB06

PREVIOUS MESSAGES:

lakeview.harris@gmail.com wrote:

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Sent from my iPhone

Fri, 8/8/2025, 9:23 PM UTC

Eric wrote:

Dear Alex,

We have identified potential multi-account activity associated with

your profile. As a result, we were required to reject this account and retain your primary account: 73751.

To ensure the security of your account and in alignment with our operational policies, each customer is permitted to maintain only one account. This policy helps protect your financial activities and ensures a smooth and fair experience for all our users.

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Best regards,
Sixty6 Anti-Fraud Team

Fri, 8/8/2025, 9:18 PM UTC

This email is delivered by **HelpDesk**

Ticket ID: hd.1754755736783.newb06.e743066c

[Quoted text hidden]

Alex Harris <lakeview.harris@gmail.com>
To: Support Crew <support@sixty6.com>

Sat, Aug 9, 2025 at 9:00 PM

Yet I still can't get verified for some reason ...??? 🤔

On Sat, Aug 9, 2025 at 11:08 AM Support Crew <support@sixty6.com> wrote:

[Quoted text hidden]

Support Crew <support@sixty6.com>
To: <lakeview.harris@gmail.com>

Sat, Aug 9, 2025 at 9:17 PM



Dear Alex

Dear Alex,

Great news! The verification of your account 73751 has been successfully completed. We have reviewed the documents you provided, and everything looks perfect.

Your account is now verified, and you can use all the features of our platform without any restrictions.

Best regards,
Sixty6 Anti-fraud Team

Ticket ID: NEWB06

PREVIOUS MESSAGES:

lakeview.harris@gmail.com wrote:

Yet I still can't get verified for some reason ...??? 🤔

Sun, 8/10/2025, 2:00 AM UTC

Kevin wrote:

Dear Alex,

Please be informed that you should use account 73751 for all future activity on our platform.

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If you have any questions or require further clarification, please feel free to reach out.

Best regards,
Sixty6 Support Team

Sat, 8/9/2025, 4:08 PM UTC

lakeview.harris@gmail.com wrote:

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Sent from my iPhone

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Best regards,
Sixty6 Anti-Fraud Team

Fri, 8/8/2025, 9:18 PM UTC

This email is delivered by **HelpDesk**

Ticket ID: hd.1754792275489.newb06.a60f566f

