

Betreff: Re: Balance reduced complaint

Von: support@kukimuki.com

Datum: 22.03.2026, 18:08

An: [REDACTED]

Dear Player,

Please be advised that the bonus that you have wagered had maximal payout of 2500 EUR.

Kind regards,
Kuki Crew

On 2026-03-22 10:18, Jonas wrote:

Hello,

yesterday I played with the first deposit bonus here. I had 4050 Euro balance when I completed the wagering. But than my balance got reduced to 2500 Euro.

1550 Euro have been deducted from my account without any reason.

Please credit the outstanding amount to my balance.

Best regards
[REDACTED]