



Michelle Hammock <michellehammock55@gmail.com>

Fwd: [## 1919954 ##] (No Subject)

Lloyd Tate Jr <ltatejr53@gmail.com>

Mon, Jun 1 at 2:40 PM

To: <michellehammock55@gmail.com>

----- Forwarded message -----

From: **Zula Casino Support** <support@zulacasino.com>

Date: Sun, May 17, 2026, 12:03 PM

Subject: Re:[## 1919954 ##] (No Subject)

To: Lloyd Tate Jr <ltatejr53@gmail.com>

Cc: <support@zulacasino.com>

Hi Lloyd,

Please note that we follow strict account verification procedures to ensure our customer's confidence and to follow the legal requirements.

Here are the alternative documents that you can send as Proof of residency:

- **Receipt from local authority**
- **Vehicle registration certificate.**

You may send us any legal documentation (**Government-issued letter or document, IRS letter, SNAP assistance letter, Social Security letter**) and we will forward it to our Account verification department to check if we can consider it for your proof of residency document.

*All documentation should be current or not older than (3) months and must show your Name, Current Address, and Statement billing date.

- You must upload the entire document, and the document must show the entire page (not folded or cropped)
- The entire document must be visible and readable

- The document must not have any writing, drawings, or alteration
- The document must not be black and white

**Conditions apply*

Policies, terms, and conditions may vary based on your location. If you are a player from a state where sweepstakes are prohibited, this may not be applicable to you.

Best,
Stella
Customer Support Representative
Zula Casino™

Need assistance?

Contact our 24/7 Support Team: support@zulacasino.com

Website: zulacasino.com



Discover more: <https://www.zulacasino.com/promotions>



----- on Sun, 17 May 2026 12:43:22 -0400 "Lloyd Tate Jr"<ltatejr53@gmail.com>
wrote -----

Im still working on it. U guys can't use my bank statement for my residency. I've been trying so hard to get everything u guys ask for. An I could really use this money. Thanks

On Fri, May 15, 2026, 4:38 AM Zula Casino Support <support@zulacasino.com> wrote:

Dear Customer,

Your ticket 1919954 is still waiting for your reply. Please note that it will be closed after 24 hours from now if we do not receive a response. If your concern has already been addressed, you can disregard this message.

Thank you for choosing Zula Casino. If you require any further assistance, please do not hesitate to reply to this message.

Best regards,
Zulacasino Customer Support

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