



Mari B <mbarrientes36@gmail.com>

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## [#39] Update on Your Withdrawal Request

4 messages

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**Elegantspins** <tickets@elegantspins.p.tawkto.email>

Sun, Sep 7, 2025 at 8:31 PM

Reply-To: Elegantspins <tickets+9017f9f08c5311f092b3a3dcdacb807e@elegantspins.p.tawkto.email>

To: V1746582612958357 <mbarrientes36@gmail.com>

##- Please type your reply above this line -##

Dear Player,

I'm sorry for the delay in processing your withdrawal. Our team has reviewed your request, and I want to assure you that you'll receive your withdrawal within the next few hours.

Thank you for your patience and understanding. If you have any questions or need further assistance, just reply to this email and we'll be happy to help.

Best regards,

Alex

ElegantSpins Support Team

Message your customers with [tawk.to](https://tawk.to) - it's Free!

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**Mari B** <mbarrientes36@gmail.com>

Mon, Sep 8, 2025 at 7:24 AM

To: Elegantspins <tickets+9017f9f08c5311f092b3a3dcdacb807e@elegantspins.p.tawkto.email>

Hello Alex,

I still have not received my winnings and it's been 2 days now and 11 hours since you email notifying me that it would be processed in a few hours. Can you please give me an update?

Thank,

Maria Barrientes

[Quoted text hidden]

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**Mari B** <mbarrientes36@gmail.com>

Mon, Sep 8, 2025 at 7:58 PM

To: Elegantspins <tickets+9017f9f08c5311f092b3a3dcdacb807e@elegantspins.p.tawkto.email>

On Sun, Sep 7, 2025 at 8:31 PM Elegantspins <tickets@elegantspins.p.tawkto.email> wrote:

## Hello Alex,

I still have not received my winnings and it's been 2 days now and 23 hours since you email notifying me that it would be processed in a few hours. Can you please give me an update?

Thank,

Maria Barrientes- ##

Dear Player,

I'm sorry for the delay in processing your withdrawal. Our team has reviewed your request, and I want to assure you that you'll receive your withdrawal within the next few hours.

Thank you for your patience and understanding. If you have any questions or need further assistance, just reply to this email and we'll be happy to help.

Best regards,

Alex

ElegantSpins Support Team

Message your customers with [tawk.to](https://tawk.to) - it's Free!

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**Mari B** <mbarrientes36@gmail.com>

Tue, Sep 9, 2025 at 9:45 AM

To: Elegantspins <tickets+9017f9f08c5311f092b3a3dcdacb807e@elegantspins.p.tawkto.email>

Hello support,

I am following up on my withdrawal, I have not received my winnings yet that were suppose to be sent through litecoin. I received this email stating that I will be receiving my withdrawal within the next few hours. It has been 2 days when I was notified on when I will receive my winnings and 5 days since I requested my withdrawal. I have replied to this email twice and emailed support 6 times with only one reply since Saturday. I am unable to contact chat support on the casino site because it is not working. If someone can please update me on when my withdrawal will be sent.

Username: mbarrientes

Litecoin address:

MWgFYQmARousLLKTpLfY8MWWTsDJSyy4ZK

Thank you,

Maria Barrientes

Cell: 956-801-0209

On Sun, Sep 7, 2025 at 8:31 PM Elegantspins <tickets@elegantspins.p.tawkto.email> wrote:

[Quoted text hidden]