



Garrett A &lt;[REDACTED]&gt;

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## No Notification for Meeting Bonus Requirements

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**Yabby Casino Management** <pitboss@yabbycasino.com>

Tue, Jun 24, 2025 at 6:16 AM

Reply-To: Yabby Casino Management &lt;pitboss@yabbycasino.com&gt;

To: [REDACTED]

Hi Garrett,

Hope that you are well and safe.

Thank you for reaching out to us again!

As a Casino, we are obligated to show you the wagering requirements during gameplay only if your balance is at or above \$1. If your balance drops below \$1, it is your responsibility to check in from time to time with our support team to see whether the wagering has been completed and how much more you need to wager in order to fulfill the requirements.

As per the Casino rules, the bonus terms remain in full effect until a payout is made or a new action is started:

<https://yabbycasino.com/terms-and-conditions>

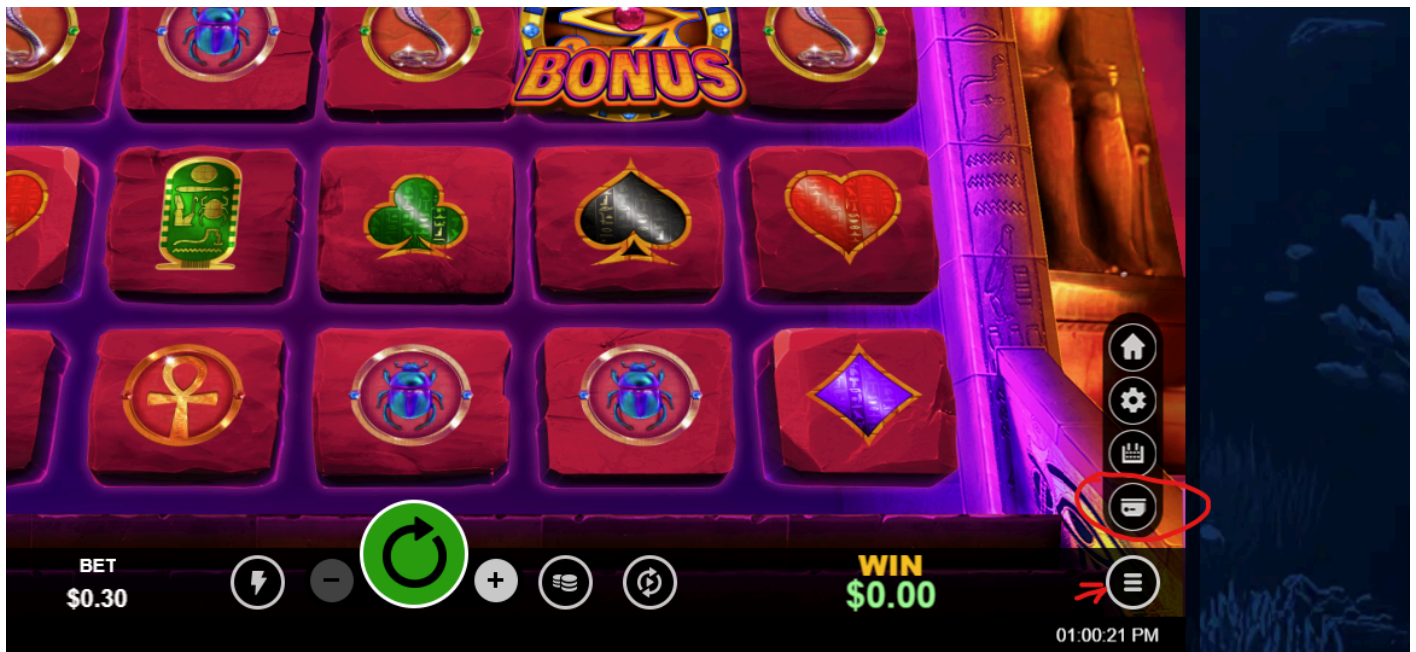
### 7.1. Overall Bonus and Promotion Rules

ab. Terms of the promotion are in effect until all winnings from the promotion have been withdrawn. Depositing on top of existing balance, meeting wagering requirements, withdrawing or having your balance drop below \$1 will not void this rule. The terms of the promotion cease to be in effect once a new fund action (deposit or bonus) is made at the moment the playable balance is under \$1.00. Please refer to term 7.1.j.

The mentioned notification was released, and as already explained, a glitch occurred with the confirmation step of that message. Please note, this notification serves only as a reminder, it does not release you from the obligation to monitor your wagering progress through the Cashier or to keep track of your wagering manually if playing with a clean deposit.

You don't need to exit the game to track your wagering. Simply open the Cashier within the game, and you'll be able to see how much has been wagered and how much is still required.

I am providing you with the screenshots an example how you can be keep truck of wagering during the play:



**Yabby**  
casino

DEPOSIT   WITHDRAW   COUPONS   MY ACCOUNT

\$ 2.10 ▾

AVAILABLE COUPONS   **ACTIVE COUPON**

Coupon Code \*\*\*\*\*

Coupon \*\*\*\*\* was redeemed. Congratulations!

**25 Free spins valid for: Egyptian Gold (576 AWP at 0.30)**

Playthrough details

Played \$ 0.30	Needed \$96.00	Maximum Amount to Convert ⓘ \$50.00
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I sincerely wish you had tracked the wagering progress or noticed the message about completed wagering, so none of this would have happened. But please don't take this the wrong way, blaming us for your lost winnings seems a bit unfair. We are not a greedy Casino, but we also cannot return funds that were lost during fair play.

On the other hand, we truly value your loyalty and patronage, which is why we added a free chip as a goodwill gesture.

Thank you for your understanding!

**Kind Regards,**  
**George Moore**  
**Yabby Management**

Your request number: 4889659