

**Hand)**

**Details**



**Aces and Faces**

**Details**



**Deuces Wild**

**Details**



**Joker Poker**

**Details**



Double Joker

Details



Deuces and Joker

Details



Tens or Better

Details



## Jacks or Better

### Details

### Game Information and Options

Cancel

**FohlNation:**

Hello

*Agent James has joined the chat.*

**James:**

Hi there.

**James:**

Thanks for joining us today.

**James:**

How's it going.

**FohlNation:**

I have tried to be reasonable and beyond understanding about my money, however the sheer lack of care and character for your platform players is egregious and that's stretching it. It is very curious that your platform has several new ways to make a deposit and yet from what I can all over the internet and different forum is a slow burn on those trying to make a withdrawal of any substance... For the record I have been trying to make a withdrawal of my winnings(\$5,228.68) that were a from a clean( NO BONUS NO COUPON) deposit I have tried calling the alleged toll free number, I have emailed multiple times and have asked outside forums for help but all of these things have not yielded me any results except for one, You are not legit, this is scandalous and should be libel, if it is trust me I'll find out

**James:**

Thank you for reaching out and expressing your concerns — we sincerely understand how frustrating this must feel.

**James:**

First and foremost, I want to reassure you that your withdrawal is important to us and that we are committed to resolving this for you. I have escalated your case internally for a priority review.

**Fohlnation:**

I've done my part to be patient and reasonable, but at this point, the lack of communication and resolution regarding my withdrawal is unacceptable.

I've been trying to access my legitimate winnings of \$5,228.68, which came from a clean deposit with no bonuses or coupons attached. Despite multiple emails and phone calls to your listed support contacts—and even reaching out to external forums for help—I've received no meaningful response or action.

Meanwhile, I find it very concerning that your platform continues to add more options to deposit funds while countless users, myself included, struggle to withdraw their rightful winnings. This pattern is not only frustrating but potentially damaging to your credibility as a legitimate operation.

At this stage, I'm asking for immediate resolution. If this issue is not addressed promptly, I will be forced to escalate—whether through filing formal complaints with appropriate regulatory bodies or by publicly sharing my experience so others can make informed decisions about your platform.

,

**Fohlnation:**

someone named stephen did that 2 days ago

**James:**

I also want to clarify that Lucky Owl Club operate under strict compliance procedures — especially for withdrawals, which can sometimes take longer depending on account verification, processor availability, or review requirements.

**Fohlnation:**

Be that as it may it would be better to respond to people rather than make excuses or not respond

**James:**

That said, any delays should be clearly communicated and not leave you in the dark, and I sincerely apologize if that has been your experience. Please allow me to personally follow up on your case.

**Fohlnation:**

Yes that's been the case, and I personally trusted stephen to help me and nothing

**Fohlnation:**

yes and someone name Austin, and an Olive person as well

**James:**

Please allow me to personally follow up on your case. Kindly confirm the following so I can fast-track this with our team:

- a. Your username or registered email address
- b. The date of the withdrawal request
- c. Your preferred withdrawal method

**James:**

Once I receive this, I will ensure your request is reviewed immediately, and you'll hear back from me with a clear update.

Thank you again for your patience.

**FohlNation:**

Username: FohlNation

Email: tifferz0925@icloud.com

date of req. originated on : May 14,2025

prefered method of withdrawal : bitcoin,litecoin,eth,paypal,apple pay, venmo I'll take it anyway I can get it