

Re: Documents to complete verification [#2053362]

16 messages

KYC-BobbyCasino < kyc@bobbycasino.com> To: Emery Song < emerysong1985@gmail.com>

Fri, Sep 15, 2023 at 4:12 AM

Dear Emery,

From Bobby Casino, greetings!

We are delighted to inform you that your ID proof has been verified successfully.

We are sorry to inform you that the address proof you have shared is a screenshot we do not accept screenshots kindly share the valid address proof in JPG or PDF format.

Kindly fill out the CAF for the cards ending with, **8599, **3377, **3846, and **8614 --> attach card copies --> take printouts --> Sign manually and share the document in PDF or a proper Image format.

Kindly provide any utility bill, regular bank statement, or credit/debit card statement in order to complete KYC verification.

You can download the CAF form from the below link: https://www.bobbycasino.com/html/images/CAFAuthorizationForm-1.pdf

Please ensure that your details which are shown in the documents are clearly visible, legible, and match the information in our records as provided by you.

In this regard, I appreciate your tolerance, time, and kind understanding.

Kind Regards,

KYC Team

Bobby Casino

24/7 Support Team!!

Your supportdeskcasino Team.

We hope this response has sufficiently answered your questions. If not, please do not send another email. Instead, reply to this email or **login to your account** for a complete archive of all your support requests and responses.

 Fri, Sep 15, 2023 at 12:45 PM

Hello did you have a chance to review my documents will this be sufficient for validation? [Quoted text hidden]

To: KYC-BobbyCasino < kyc@bobbycasino.com>

[Quoted text hidden]

IMG-0307.JPG, Zolve Bobby.pdf, Address bobby.PDF, Chime-Credit-Statement-August-2023.pdf, Cash-App-August-2023-Account-Statement.pdf, Cashapp Bobby 2.pdf, Zolve Bobby 2.pdf, Cashapp Bobby.pdf

Emery Song <emerysong1985@gmail.com>

To: KYC-BobbyCasino < kyc@bobbycasino.com>

Fri, Sep 15, 2023 at 2:29 PM

[Quoted text hidden]

20230915-134948.jpeg, Crypto Bobby .pdf

Emery Song <emerysong1985@gmail.com>

To: KYC-BobbyCasino < kyc@bobbycasino.com>

Sat, Sep 16, 2023 at 1:57 PM

?

[Quoted text hidden]

To: KYC-BobbyCasino < kyc@bobbycasino.com>

Sat, Sep 16, 2023 at 2:04 PM

?

[Quoted text hidden]

emerysong1985@gmail.com <emerysong1985@gmail.com>

To: KYC-BobbyCasino < kyc@bobbycasino.com >

Sun, Sep 17, 2023 at 12:05 PM

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From: KYC-BobbyCasino < kyc@bobbycasino.com>

Sent: Friday, September 15, 2023 4:12:22 AM **To:** Emery Song <emerysong1985@gmail.com>

Subject: Re: Documents to complete verification [#2053362]

[Quoted text hidden]

Emery Song <emerysong1985@gmail.com>

To: KYC-BobbyCasino < kyc@bobbycasino.com>

Sun, Sep 17, 2023 at 12:07 PM

What is the situation with my account??? Why does it not let me login where are my funds I have just deposited into and still had in my account??? If you do not release them to me that is theft on top of false advertising and the countless other evidence i have compiled on you Mr Tear

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[Quoted text hidden]

To: KYC-BobbyCasino < kyc@bobbycasino.com>

On Sep 17, 2023, at 12:07 PM, Emery Song <emerysong1985@gmail.com> wrote:

What is the situation with my account??? Why does it not let me login where are my funds I have just deposited into and still had in my account??? If you do not release them to me that is theft on top of false advertising and the countless other evidence i have compiled on you Mr Tear

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[Quoted text hidden]

 Thu, Sep 21, 2023 at 2:21 AM

Bump

On Sep 20, 2023, at 3:20 AM, Emery Song <emerysong1985@gmail.com> wrote:

[Quoted text hidden]

Thu, Sep 21, 2023 at 2:21 AM

[Quoted text hidden]

 Mon, Oct 9, 2023 at 1:45 AM

What the hell is the reason for my issue being ignored where is my funds from my account and why do I not have access to it anymore?
[Quoted text hidden]

Emery Song <emerysong1985@gmail.com>
To: KYC-BobbyCasino <kyc@bobbycasino.com>

Sat, Dec 21 at 3:33 PM

[Quoted text hidden]

Emery Song <emerysong1985@gmail.com>
To: KYC-BobbyCasino <kyc@bobbycasino.com>

Sat, Dec 21 at 3:34 PM

[Quoted text hidden]

 Sat, Dec 21 at 3:34 PM

[Quoted text hidden]

Sat, Dec 21 at 3:59 PM

----- Forwarded message -----

From: Emery Song <emerysong1985@gmail.com>

Date: Sun, Sep 17, 2023 at 12:07 PM

Subject: Re: Documents to complete verification [#2053362]

To: KYC-BobbyCasino < kyc@bobbycasino.com>

What is the situation with my account??? Why does it not let me login where are my funds I have just deposited into and still had in my account??? If you do not release them to me that is theft on top of false advertising and the countless other evidence i have compiled on you Mr Tear

Get Outlook for iOS [Quoted text hidden]